

**HARD START OR NO START—GPCM CONNECTOR  
SERVICE KIT AVAILABLE—6.0L ENGINE**

**TSB 04-17-13**

**FORD:**

2003-2004 Excursion, F-Super Duty

**ISSUE**

Some 6.0L equipped vehicles may exhibit a hard start or no start condition due to a glow plug control module (GPCM) connector.

**ACTION**

Inspect the GPCM connectors for pin related concerns such as pin fit, pull out, bending, corrosion, etc. If a concern is found, replace the green or black GPCM connector using the new GPCM connector service kit. The kit contains an instruction sheet and a replacement connector with a pigtail that can be spliced into the existing harness. If no pin related concerns are present, proceed with normal diagnosis.

PART NUMBER	PART NAME
4C3Z-12B568-AA	GPCM Connector Kit

**WARRANTY STATUS:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage

OPERATION	DESCRIPTION	TIME
041713A	Inspect The GPCM Connectors And Replace The Green Connector (Includes Time To Perform A Pin To Pin Continuity Check)	1.7 Hrs.
041713B	Inspect The GPCM Connectors And Replace The Black Connector (Includes Time To Perform A Pin To Pin Continuity Check And Access The ICP Sensor)	2.1 Hrs.
041713C	Inspect The GPCM Connectors And Replace Both Connectors (Includes Time To Perform A Pin To Pin Continuity Check And Access The ICP Sensor)	2.9 Hrs.

**DEALER CODING**

BASIC PART NO.  
12B568

CONDITION  
CODE  
X2

**NOTE:** The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.