

- **STEERING—“CLUNK” NOISE FROM STEERING COLUMN ON ACCELERATING AND BRAKING**
- **NOISE—“CLUNK”—FROM STEERING COLUMN ON ACCELERATING AND BRAKING**

**Article No.  
96-25-21**

**FORD:** 1996 BRONCO, F SUPER DUTY, F-150-350 SERIES  
1997 F-150

This TSB article is being republished in its entirety to include 1996 model year vehicles and to include the latest level parts.

**ISSUE**

A “clunk” noise heard/felt through the steering column when maneuvering in parking lots, driving in stop-and-go traffic, and driving over bumps may occur on some vehicles. This may be due to a “slip-stick” condition of the slider spring to the outer tube of the lower steering shaft.

**ACTION**

Replace the lower steering column shaft assembly with a revised Lower Steering Column Shaft (-3B676-) assembly. For removal and installation procedure, refer to the appropriate year F-150/F-250 Service Manual.

**OTHER APPLICABLE ARTICLES:** NONE

**SUPERSEDES:** 96-20-15

**WARRANTY STATUS:** Eligible Under The Provisions Of Bumper To Bumper Warranty Coverage

| <b>OPERATION</b> | <b>DESCRIPTION</b>   | <b>TIME</b> |
|------------------|--|-------------|
| 962521A          | Replace Lower Steering Column Shaft - 1997 F-150               | 0.5 Hr.     |
| 962521B          | Replace Lower Steering Column Shaft - 1996 F-Series And Bronco | 0.4 Hr.     |

**DEALER CODING**

| <b>BASIC PART NO.</b>                              | <b>CONDITION CODE</b> |
|--|-----------------------|
| 3B676  | 56                    |
| <b>OASIS CODES:</b> 303000, 304000, 702000, 702100 |                       |

| <b>PART NUMBER</b> | <b>PART NAME</b>                            |
|--------------------|---|
| F7TZ-3B676-AA      | Lower Steering Column Shaft (1996 Vehicles) |
| F75Z-3B676-CA      | Lower Steering Column Shaft (1997 Vehicles) |